

### What we do and who we are

GEI specializes in getting FAST results in a wide range of business processes. We have the expertise and experience to identify the opportunities for breakthrough performance. We specialize in assessing the process performance problems in a business and then applying the right combination of world-class tools (such as Lean Operating Systems, Six Sigma Quality, and Customized Business Process Solutions) that will quickly solve the problem and dramatically improve the performance of your business. We focus on creating efficient processes, doing more with less, and creating more effective delivery of what customers really want – better service, higher quality, and value for the price they pay.

At GEI we have a passion for achieving breakthrough results for our clients as quickly as possible. This is reflected by the generous referrals made by our satisfied clients.

*We have experienced sustainable improved results on all the projects we engaged in with the process...*

- Steve Denhoff, SGL Carbon

### When should you consider GEI?

#### Whenever you experience something like...

- “We aren’t happy with our results.”
- “We are losing customers because we can’t deliver, or our quality is poor.”
- “We are losing money, or our budget is out of control.”
- “We need to evaluate our operational performance.”
- “Our transactional business processes are ‘broken’.”
- “We need to fix this problem, but we don’t have the resources.”
- “Product recalls and/or warranty costs are killing us.”
- “We at capacity and don’t have the capital dollars to expand.”
- “Our waste and rework costs are too high.”
- “Our inventory levels are too high.”

FAST is a registered trademark of GEI, Inc.

### What are our services

Because we know that every business has unique issues, we provide a wide range of service offerings and can tailor them to the needs of the client. GEI service offerings include:

#### Business Performance Improvement

GEI excels at project-based consulting. When a client has serious business issues, GEI consultants can work alongside the client employees or apply their expertise to solve the problem quickly. This may or may not include hands-on training but always has 100% focus on solving the problem as quickly and efficiently as possible to achieve results.

#### Strength through our vast Alliance

GEI is a part of the BDO Seidman, LLP, Alliance Consulting Services. Through this growing, 40+ company alliance network, we are able to present clients the power of a “Single-Contact” for critical services. There is almost no business issue that cannot be addressed by one or more of these Alliance Members.

#### Operations Performance Assessment

Operations performance assessment is provided for clients that are acquiring or divesting businesses or operations. We offer these clients an independent assessment of the potential acquisition/divestiture. GEI provides operational “due diligence” of the target business and reports the current and potential performance levels. We also report on actions and costs that would be necessary to the target company’s operations to achieve an optimum performance level.

### Our Vision: Customer-Driven Performance

